

Accessing Coursettra Sunshine 811's Learning Platform

To access the Sunshine 811 Internet Ticket Entry (ITE) Training:

1. Visit my.sunshine811.com.



2. Click on Coursettra (Online Learning).



EXISTING USERS – LOGIN

An existing user is someone who has completed the ITE Training Overview or the previous ITE training. If

this is you, log in using your existing credentials

Username * communi	cations@sunshine811	
Typically you	r email address	
Password *		
•••••		
		2
[Log in	2

NEW USERS - CREATE ACCOUNT

1. If this is your first time visiting Coursettra, click on Create one, next to no account?

<mark>∪sername</mark> * Username	
Typically your email address	
Password *	
Log in Forgot Password? No account ? <u>Create one</u>	

Enter your email, first name, last name, who you are training with, your organization's name, a
password that meets requirements, and click Create. Select Sunshine 811 for the company you
are training with.

Create your account
Email * communications@sunshine811.co
First Name * Jane
Last Name * Doe
Who are you training with? * Sunshine 811
Your Organization * Sunshine 811
Password *
Must be at least 6 charactors
Already have account? Log in

3. After clicking Create, you will see the screen below. Verify your email to get the code.

Verify your email
You must verify your email address. Please check the email shown below to see if you have received a verification code.
If you have not received a code, verify the email shown below is accurate then click the "Resend code" option. Once received, enter the code in the email into the space provided below and click "Confirm". If the email shown below is not accurate, you may skip this step and update your contact information in the My Profile settings.
Email communications@sunshine811.co
Code *
Skip Confirm

4. Go to the email you used to register and look for an email from <u>mail@4iqidentity.com</u>. Copy the verification code or write it down.

Your verification code					
4iQ Identity <mail@4igidentity.com></mail@4igidentity.com>		🏀 Reply All	\rightarrow Forward	ų,	
To Communications Specialist			Wed 6/15/	2022 10	18 AM
CAUTION: This email originated from outside your organization. Exercise caution wh unknown senders.	en opening a	ttachments or c	licking links, esp	ecially	from
Your verification code is 310521.					

5. Go back to Coursettra (your email is already filled in). Enter the code and click Confirm.



6. Complete your profile by entering Street & Apt/Suite, City, State/Province, Postal Code, Country,

Personal Phone, and Click Save. You will now be directed to your My Training page.

Before you can begin training, please complete your profile
Street & Apt/Suite * 11 Plantation Rd
City* Debary
State/Province * FL
Postal Code * 32713
Country * USA
Personal Phone * (386) 575-2000
Save

ACCESS COURSE

1. Click Browse at the top of the page.



2. Select Sunshine 811 Internet Ticket Entry (ITE) Training-Full Course.



3. Click Register.



4. Once the course title displays, click Register.

REGISTER Sunshine 811 Internet Ticket Entry (ITE) Training - Full Course
Jane Doe communications@sunshine811.com

5. Choose Start now to begin learning or select later to start another time.



6. Click Start.

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Upcoming	Completed		
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If you have any difficulty, please contact our ITE support line at 811, option 7.